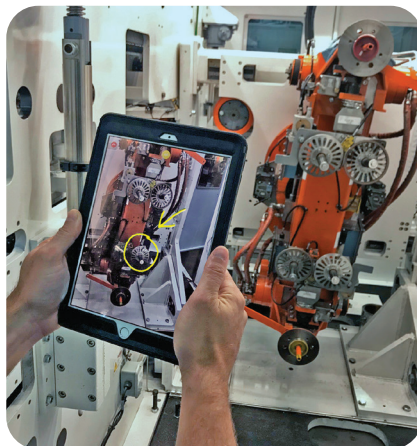# Accelerate

Creating connected work environments

Connected services allow PCMC to share the insights
of a century of exprience with our customers

Accelerate **LIVE**

- PCMC will provide equipment necessary to do live video troubleshooting with our customers.

- Augmented reality environment allows both participants to draw in relative 3D space.

- The Accelerate Live kit includes:
  - Tablet
  - Industrial case
  - Noise-cancelling headset with microphone
  - Cables/chargers

- This service can be provided during normal business hours with unlimited usage by the customer between 7 a.m. to 3:30 p.m. CST.

- Customers must have WiFi on their production floor.

Accelerate **MONITORING**

- Gives customers real-time access to production totals, downtime analysis, and fault analytics, which are displayed in easy-to-understand graphics. This is offered on a per-machine basis.

- Provides real-time access to machine performance information history, which enables a customer to gain the necessary insights to improve machine performance. Customers can do the monitoring and analysis on their own or our highly trained Accelerate technicians can provide their experienced insights and recommendations depending on what level of service is purchased.

- PCMC will provide the hardware required to provide this service plus online access to dashboards that can be viewed securely through any device with a web browser and internet connection.

- Customer must have an Accelerate Online connection to provide the monitoring service.

Accelerate **ONLINE**

- A 24/7 service using an internet connection to connect PCMC to a customer's site to facilitate remote diagnostic support of the equipment. This connection will be used for troubleshooting machines and uploading program changes.

- Connections can be continuously active, which allows PCMC to connect to the machinery's computer via a secure, dedicated connection for remote service support.

- Builder to provide:
  - A Secure Internet Tunnel device configured to connect to the builder's domain.
  - Automated or manual connection ability.

- Purchaser to provide:
  - Ethernet connection from the machine to the plant network to access the internet.
  - Plant network DHCP address or static IP address with subnet mask, and default gateway setting.
  - An outbound TCP connection using either port 80, 443, or 11444 allowed on firewalls.
  - Port 8883 must be allowed for Accelerate Monitoring.

Paper Converting
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